



LIS\_10: To improve the quality and efficiency of the bus service

**Activities towards demonstration (How?)**

**Preliminary works**

**LIS 10 01 Conduct Passenger Satisfaction Surveys**

N/A

**LIS 10 02: Development of new PT Tickets for events**

N/A

**LIS 10 03: Analysis and implementation of measures to improve PT services.**

Deployment of LIS\_02 and LIS\_03

**Deployment and integration**

**LIS 10 01 Conduct Passenger Satisfaction Surveys**

N/A

**LIS 10 02: Development of new PT Tickets for events**

N/A

**LIS 10 03: Analysis and implementation of measures to improve PT services.**

Identification of service enhancement opportunities, based on internal analyses and reports, and on the outcomes of LIS\_02 and LIS\_03

Selection of strategies and solutions to be implemented

**Demonstration activities**

**LIS 10 01 Conduct Passenger Satisfaction Surveys**

Conduction of surveys

Promotion of inter-operator meetings to share results

Data collection: Throughout the whole demonstration period, indicators relating to Customer Satisfaction will be collected

**LIS 10 02: Development of new PT Tickets for events**

Measure was already implemented

Future replications are possible, but will depend on the interest of organizers

**LIS 10 03: Analysis and implementation of measures to improve PT services**

Implementation of selected solutions

Data collection: Throughout the whole demonstration period, indicators pertaining to PT usage shall be monitored

**Timeline for implementation and demonstration (When?)**

UPPER	Jul-2024	Aug-2024	Sep-2024	Oct-2024	Nov-2024	Dec-2024	Jan-2025	Feb-2025	Mar-2025	Apr-2025	May-2025	Jun-2025	Jul-2025	Aug-2025	Sep-2025	Oct-2025	Nov-2025	Dec-2025	Jan-2026	Feb-2026	Mar-2026	Apr-2026	May-2026	Jun-2026	Jul-2026	Aug-2026	Sep-2026	Oct-2026	Nov-2026	Dec-2026
<b>General planning for LIS_10</b>	[Active]																													
<b>Preliminary works</b>	[Active]												[Inactive]																	
<i>LIS_10_03 Improve PT services</i>	[Active]												[Inactive]																	
• <i>LIS_02 and LIS_03 outputs</i>	[Active]												[Inactive]																	
<b>Deployment and integration</b>	[Active]																													
<i>LIS_10_03 Improve PT Services</i>	[Active]																													
• <i>Identification of opportunities</i>	[Active]																													
• <i>Selection of strategies/solutions</i>	[Active]																													
<b>Demonstration activities</b>	[Active]																													
<i>LIS_10_01 Passenger Satisfaction Surveys</i>	[Active]																													
• <i>Surveys</i>	[Inactive]				[Active]				[Inactive]				[Active]				[Inactive]				[Active]				[Inactive]					
• <i>Interoperator meetings</i>	[Inactive]				[Active]				[Inactive]				[Active]				[Inactive]				[Active]				[Inactive]					
• <i>Data collection</i>	[Active]				[Inactive]				[Active]				[Inactive]				[Active]				[Inactive]									
<i>LIS_10_02 New PT Tickets for events</i>	←	[Inactive]																												
<i>LIS_10_03 Improve PT Services</i>	[Active]																													
• <i>Implementation of solutions</i>	[Active]																													
• <i>Data collection</i>	[Active]																													
<b>Results evaluation</b>	[Inactive]																								[Active]				<b>D6.3</b>	